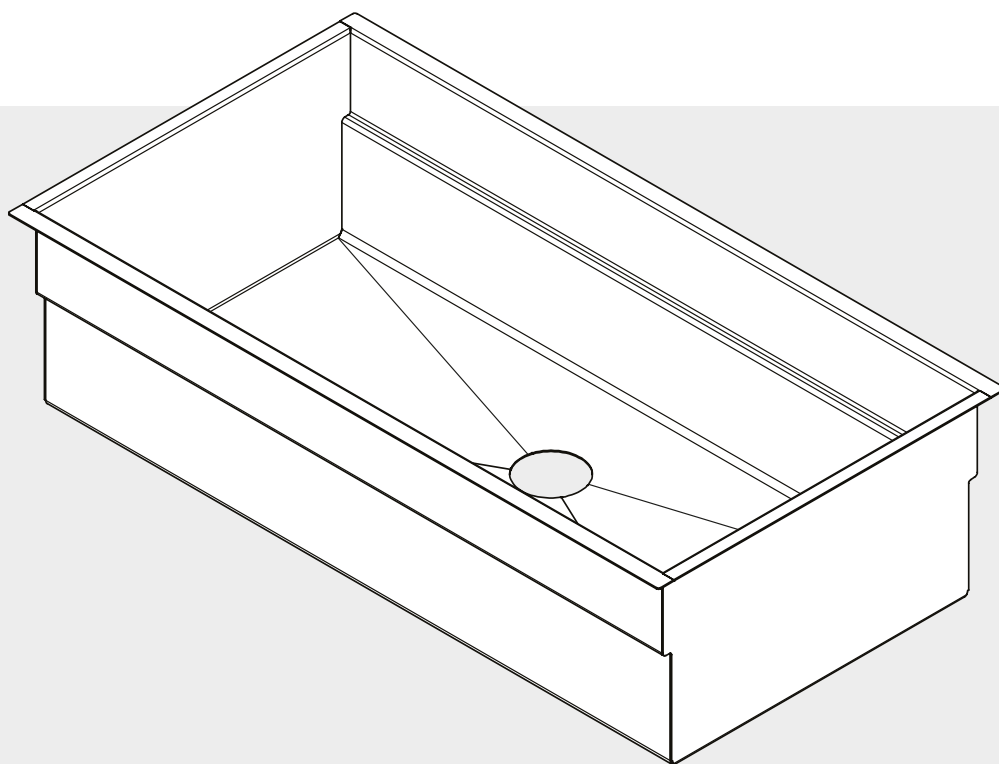


JULIEN



INSTALLATION AND CARE GUIDE

SMARTATION STAINLESS STEEL SINK FOR UNDERMOUNT INSTALLATION

CONGRATULATIONS ON THE ACQUISITION OF YOUR NEW JULIEN SINK.

At Home Refinements, all our products are manufactured with the greatest care and have been tested to ensure their highest quality. Each sink model Julien has been created to enhance the functionality and aesthetics of your kitchen.

FOR QUESTIONS REGARDING THIS SINK, ITS MAINTENANCE, ITS WARRANTY OR FOR ASSISTANCE DURING ITS INSTALLATION, PLEASE CONTACT A MEMBER OF OUR CUSTOMER SERVICE.

1 866 901-5624
customerservice@julien.ca

IMPORTANT

This guide contains essential information about maintenance and warranty and should be kept, even after your sink is installed.

TABLE OF CONTENTS

BEFORE YOU START	5	PRECAUTIONS	17
		CLEANING	17
INSTALLATION OF AN UNDERMOUNT SINK		MAINTENANCE	18
PLAN AHEAD	6	WARRANTY	18
COUNTERTOP SELECTION AND MOUNTING	7		
INSTALLATION TYPE	8		
STEPS 1 TO 5	9		
INSTALLATION OF A SINK WITH A LA CARTE OPTIONS			
APRONFRONT	11		
BUILT-IN DRAINBOARD	14		
BUILT-IN DRAWER	14		
TOPMOUNT / FLUSHMOUNT	15		
HOLE(S) FOR FAUCET AND ACCESSORIE(S)	15		
DIVIDER	16		
ADA COMPLIANCE	16		
POSITION OF THE DRAIN(S)	16		

BEFORE YOU START

PLEASE :

- Check local plumbing and building regulations for approved procedures and use of appropriate accessories.
- Inspect the sink for potential damage. If you are concerned about a specific area covered with a protective film, remove it to verify the sink condition. After inspection, put the protective film back in place.
- Return the sink to its box until you are ready to install it.
- Determine the type of installation required (réf. page 28).
- If your countertop is made of marble, granite, quartz or a solid surface, you need to ask your manufacturer to pre-drill holes underneath to allow the installation of threaded inserts. Please screw the mounting brackets into these holes, ensuring that all brackets are used and evenly distributed between the sink's front, back, and sides. Please refer to your countertop installer for the type of hardware to use.



For best results, enlist the help of a professional installer to cut the countertop, install the sink, and connect it. Improper installation will invalidate the warranty.

Julien recommends that the sink be installed in such a way that it can be removed without damaging the countertop.

Please note that sinks with a front-to-back dimension of 18" may require a custom cabinet to ensure adequate faucet clearance.

WHAT YOU WILL NEED



Cutout template*



Electric drill



Measuring tape



Masking tape



Safety glasses



Pencil



Sealant (silicon)



Cloth



Soft cleaner



Mounting hardware**

*Included and available online at homerefinelements.ca

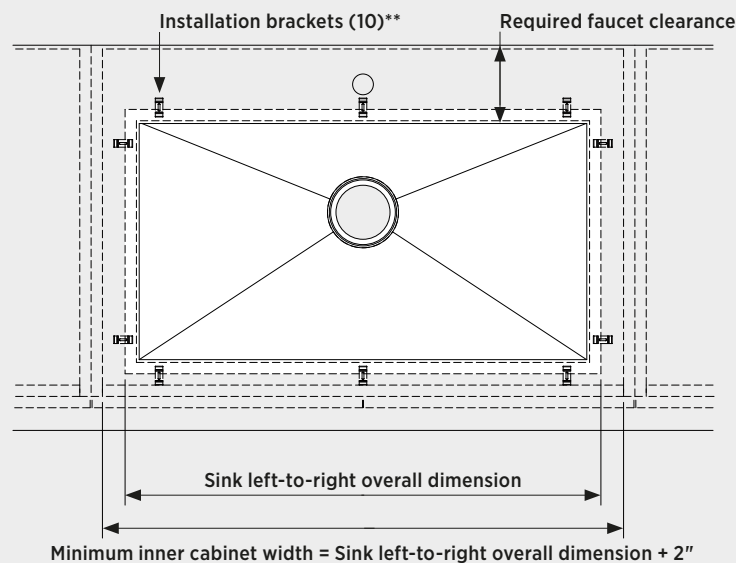
**Installation brackets (10) and self-tapping screws (10) included

INSTALLATION OF AN UNDERMOUNT SINK

PLAN AHEAD

Make sure the inside width of the cabinet (side to side) is a minimum of the overall left-to-right sink dimension + 2" to allow for bracket installation. Make sure enough space is left behind the sink for faucet clearance.

A printed cutout template is supplied with the sink and a digital format is available online at homerefinelements.ca*. We strongly recommend using the digital template to obtain the most accurate cutout possible. The dimensions provided are designed for an overhang installation.



WARNING

DID YOU CHOOSE A SINK WITH A LA CARTE OPTIONS?

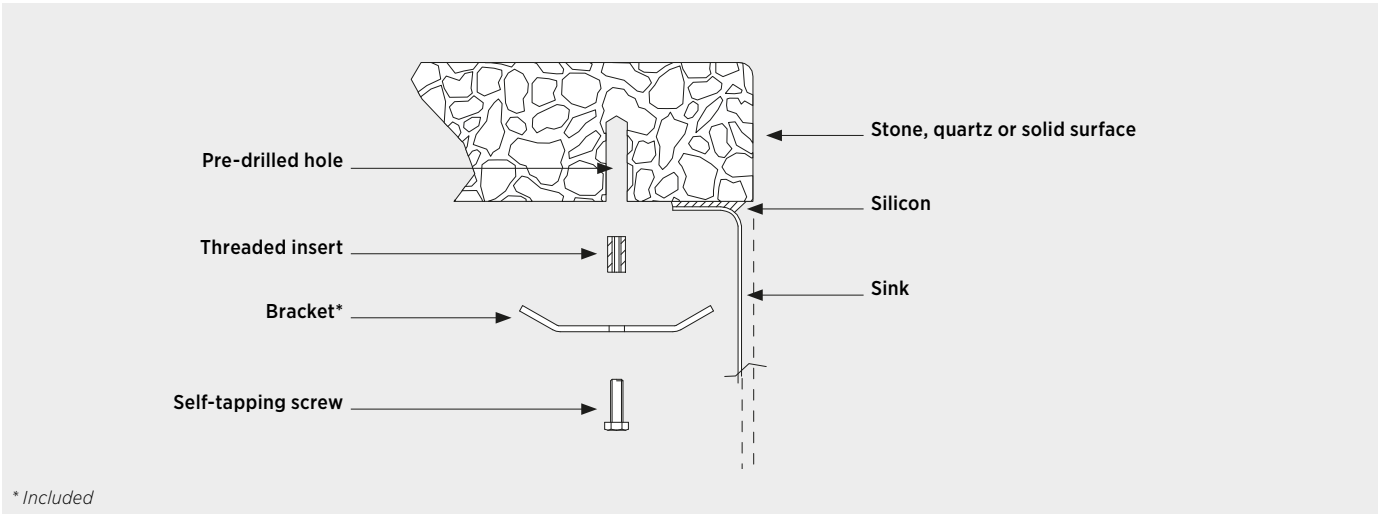
If you have purchased a sink with one or more A la Carte options, you may need to make alterations to the cutout template of your base sink. See pages 10 à 15 for details about the adjustments required for your options.

* Not available for A la Carte and Signature sinks

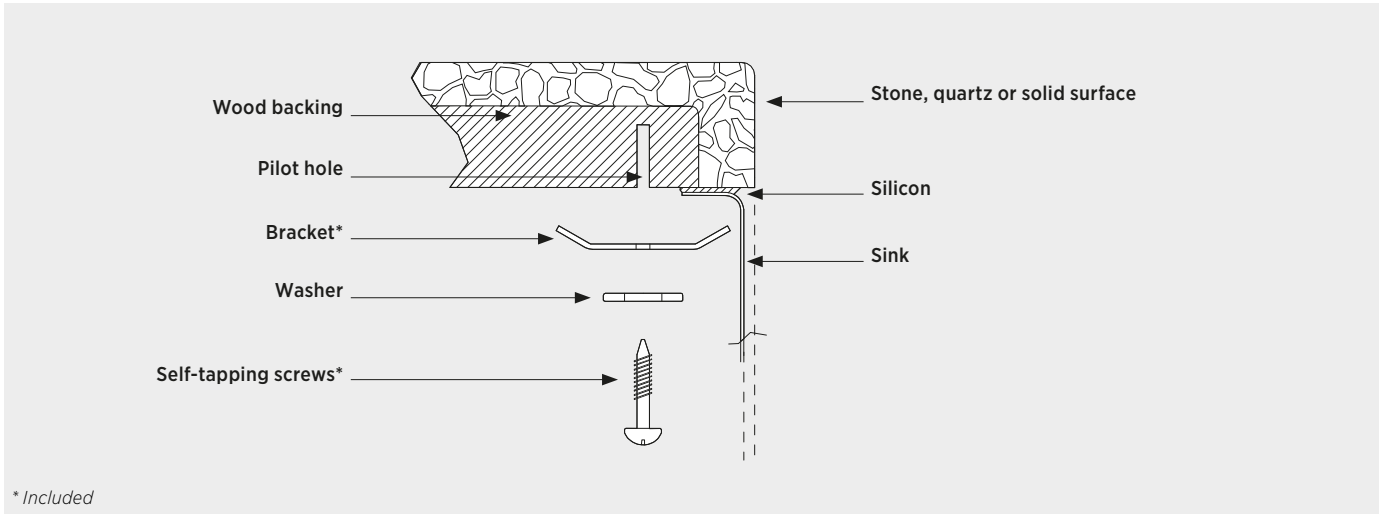
** The quantity included may vary in our A la Carte and Signature sinks.

COUNTERTOP SELECTION AND MOUNTING

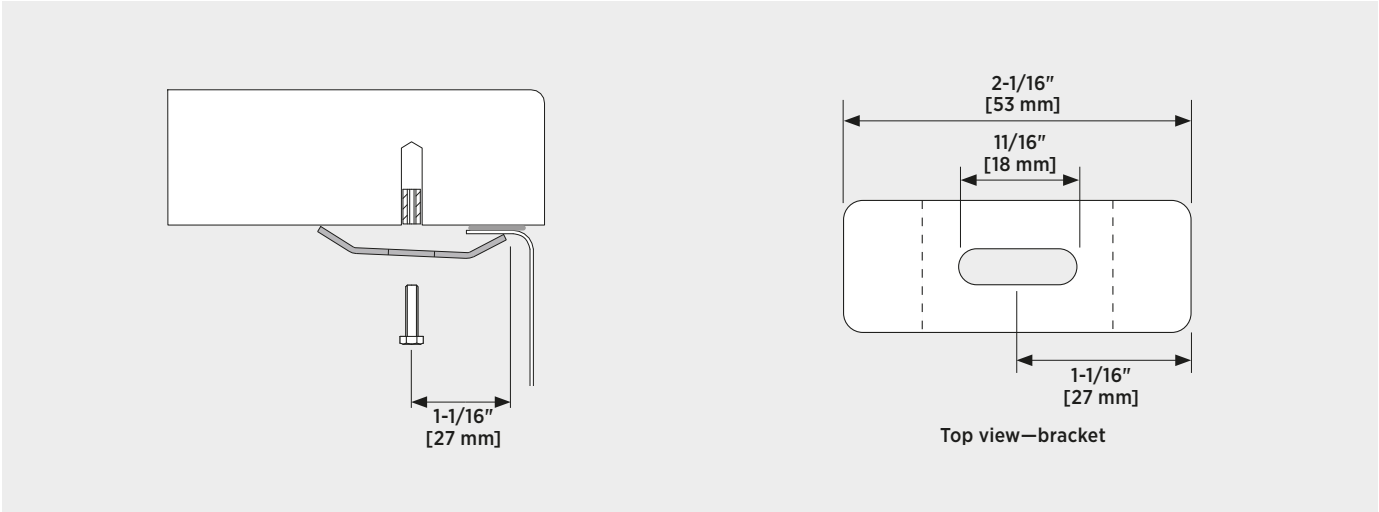
STONE, QUARTZ OR SOLID SURFACE



STONE, QUARTZ OR SOLID SURFACE WITH WOOD BACKING



BRACKET INSTALLATION



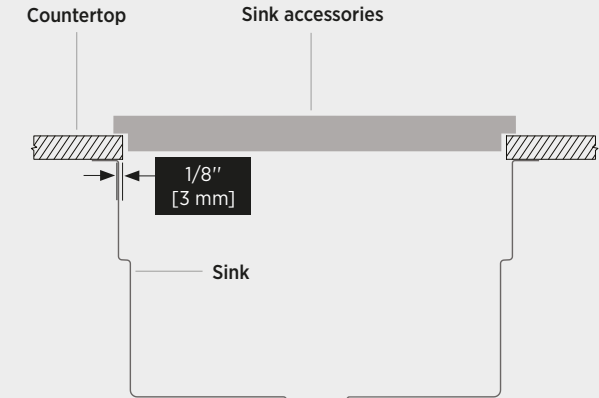
INSTALLATION TYPE

Please make sure you select the appropriate installation type for the product you have chosen.



UNDERMOUNT OVERHANG 1/8"

This installation provides for a 1/8" (3 mm) overhang from the countertop toward the inside of the bowl and corresponds to the dotted line on the cutout template provided with your sink. Our SmartStation undermount sinks are all designed for a 1/8" overhang or 1/2" recessed installation. Our standard installations ensure a perfect fit with our sink accessories every time.



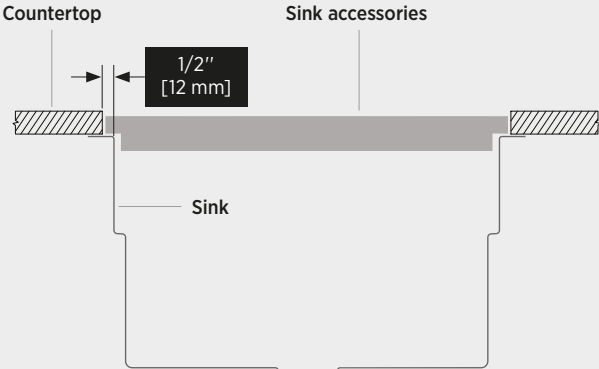
Countertop Sink accessories Sink

1/8" [3 mm]



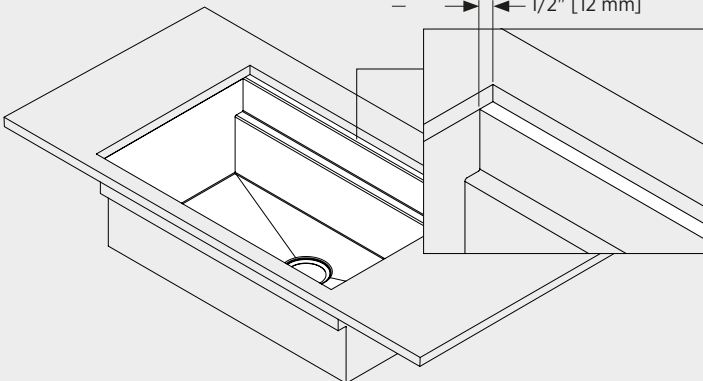
UNDERMOUNT REVEAL

This installation provides for a 1/2" reveal installation and corresponds to the solid line on the cutout template provided with your sink. Our Smartstation undermount sinks are all designed for a 1/8" overhang or 1/2" recessed installation. Our standard installations ensure a perfect fit with our sink accessories every time.



Countertop Sink accessories Sink

1/2" [12 mm]

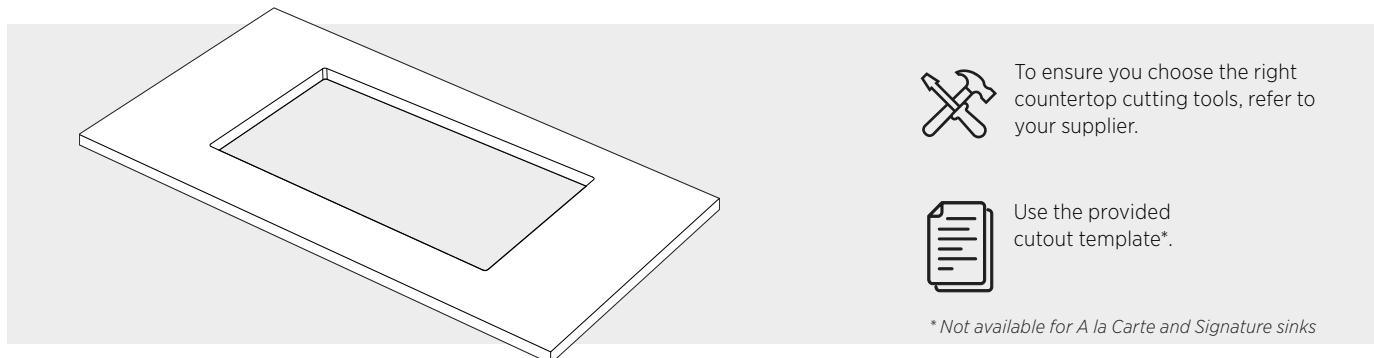


1/2" [12 mm]

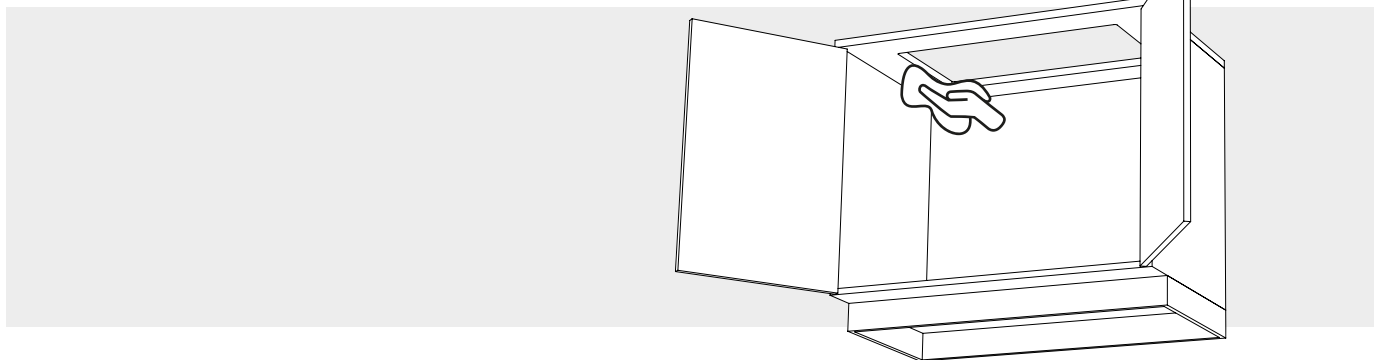
Front-to-back: Reveal 1/2" [12 mm]
Sides: Overhang 1/8" [3 mm]

STEPS

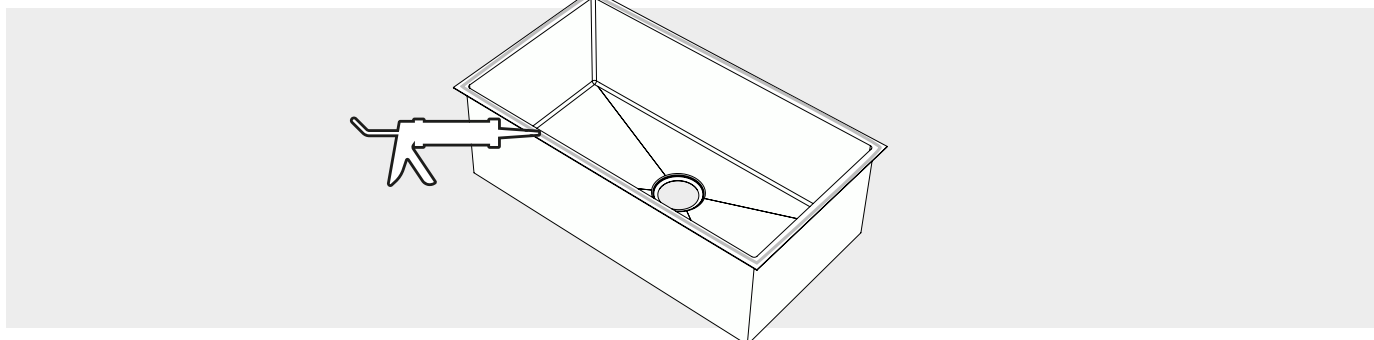
1. Cut your countertop according to the template*. Plan ahead for threaded insert holes if you are installing your sink in a stone countertop. Consider using the digital template available on our website.



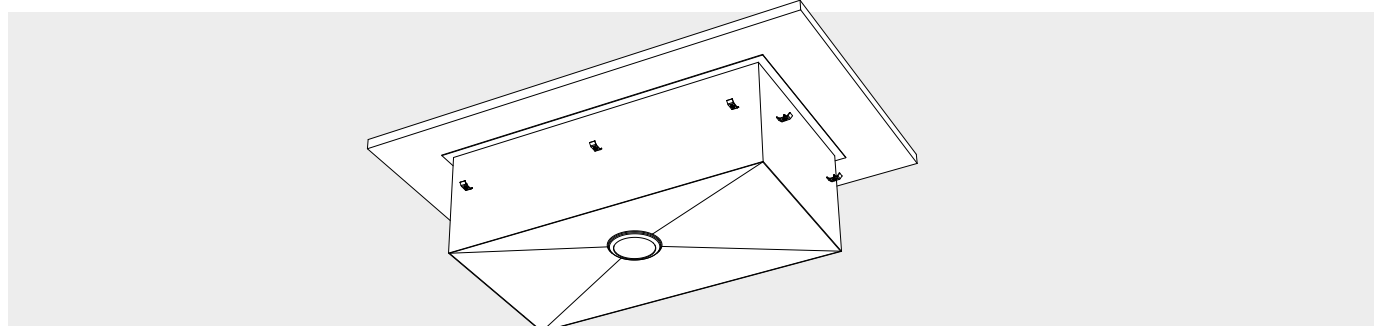
2. Clean the underside of your countertop and the sink flange.



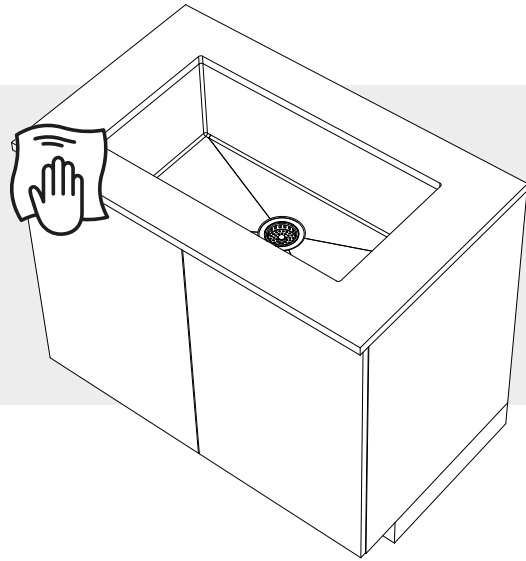
3. Apply a sealant to the upper sink flange, then place the sink in the desired location.



4. Install the anchors. Verify that you are using the appropriate hardware for the countertop material you've chosen.



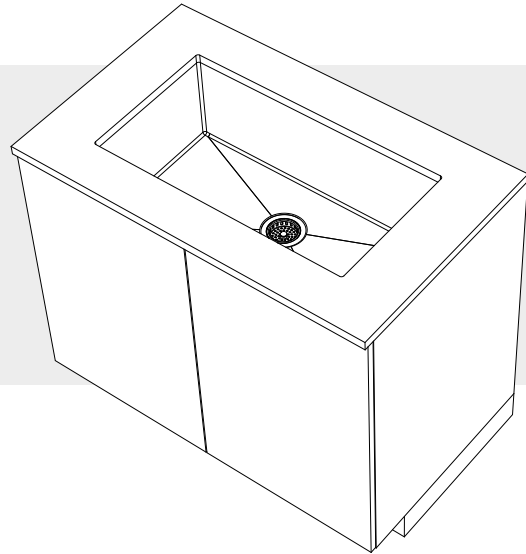
5. If necessary, remove excess silicone and allow to dry.



FINISHING UP

The drains offered by Home Refinements are specially designed to ensure the sink optimum drainage. We also offer a full range of faucets and accessories to complete your dream kitchen. Please refer to your sink dealer or visit homerefinements.ca to discover our product offering.

Once you've finished, remove the protective film from your sink. And enjoy!

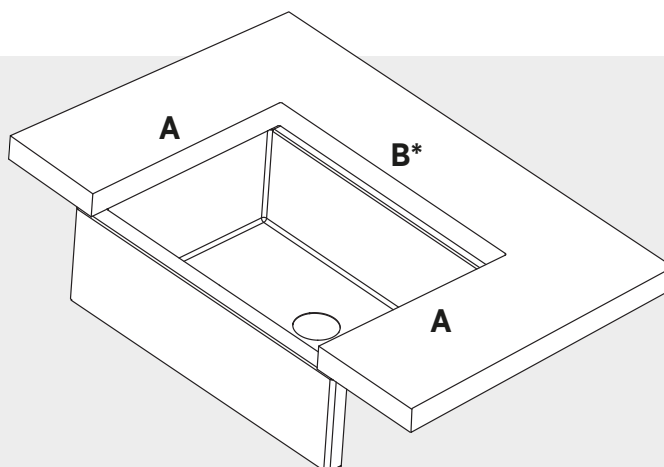
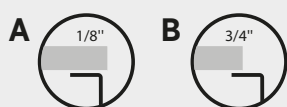


INSTALLATION OF A SINK WITH A LA CARTE OPTIONS

If you have a sink with one or more A la Carte options, always start with the cutout template for your base sink, then make the necessary adjustments according to your chosen options.

UAF / UAC **APRONFRONT**

Home Refinements apronfront sinks are designed for a 3/4" reveal installation on the rear ledge, ensuring an optimal fit of our Home Refinements accessories on the sink ledge.

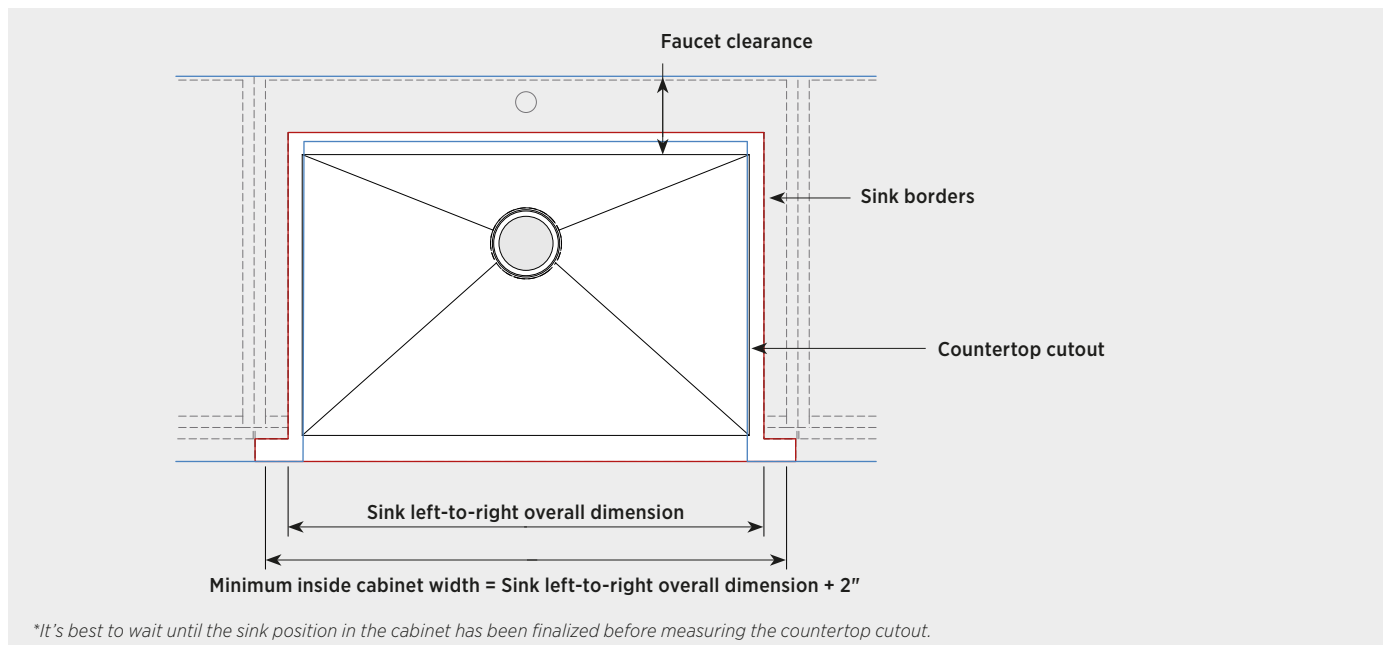


** Method A can also be used on the rear ledge for installation without accessories.*

INSTALLATION WITH BRACKETS

Follow the installation steps for a standard undermount sink on pages 29 à 30. Please note that À la Carte sinks do not include cutout templates and as such, it is best to wait until you have your sink before cutting your countertop.

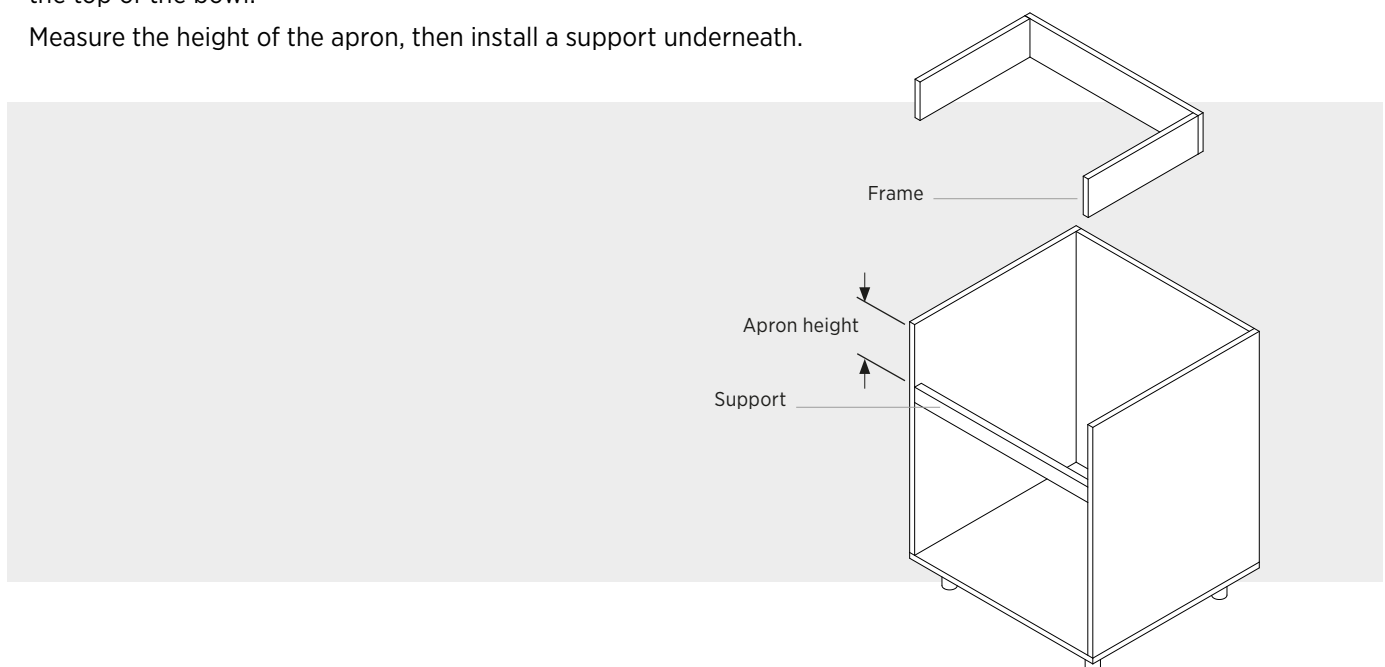
Apronfront sinks can be installed in several ways. If you decide to use a method other than the one recommended by Home Refinements, the countertop cutout will be different from the one illustrated in this installation guide.



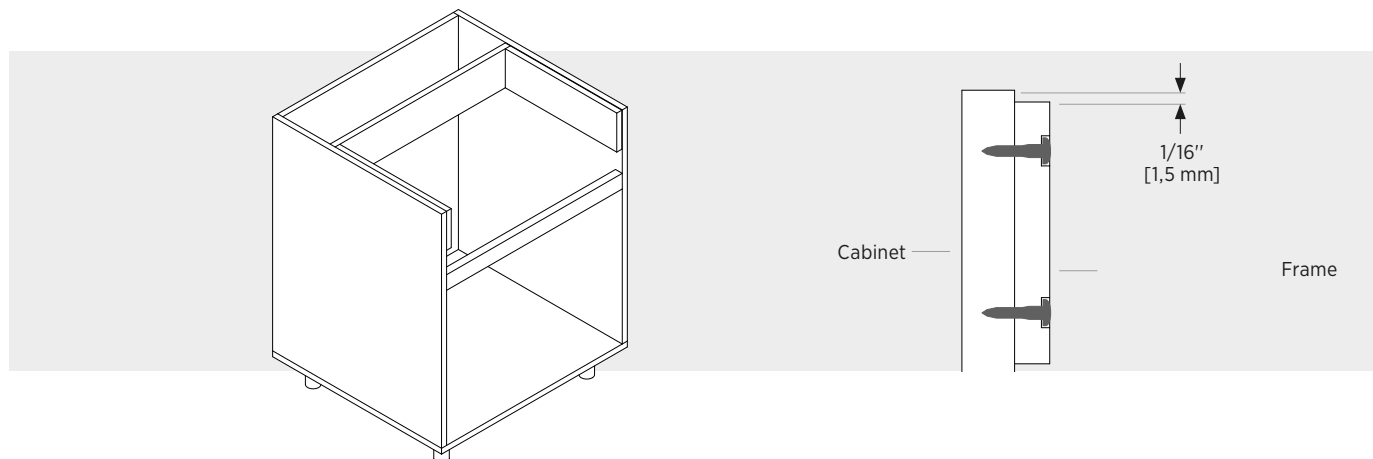
INSTALLATION WITH SOLID SUPPORT

1. Make a 3-sided frame to support the flanges of the sink. The inner dimensions of the frame should be 1/2" larger than the top of the bowl.

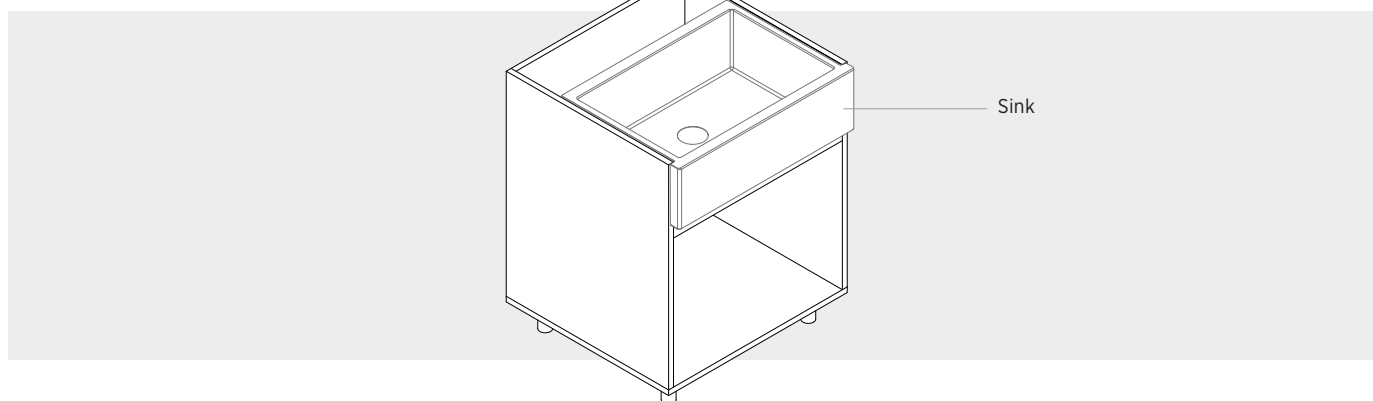
Measure the height of the apron, then install a support underneath.



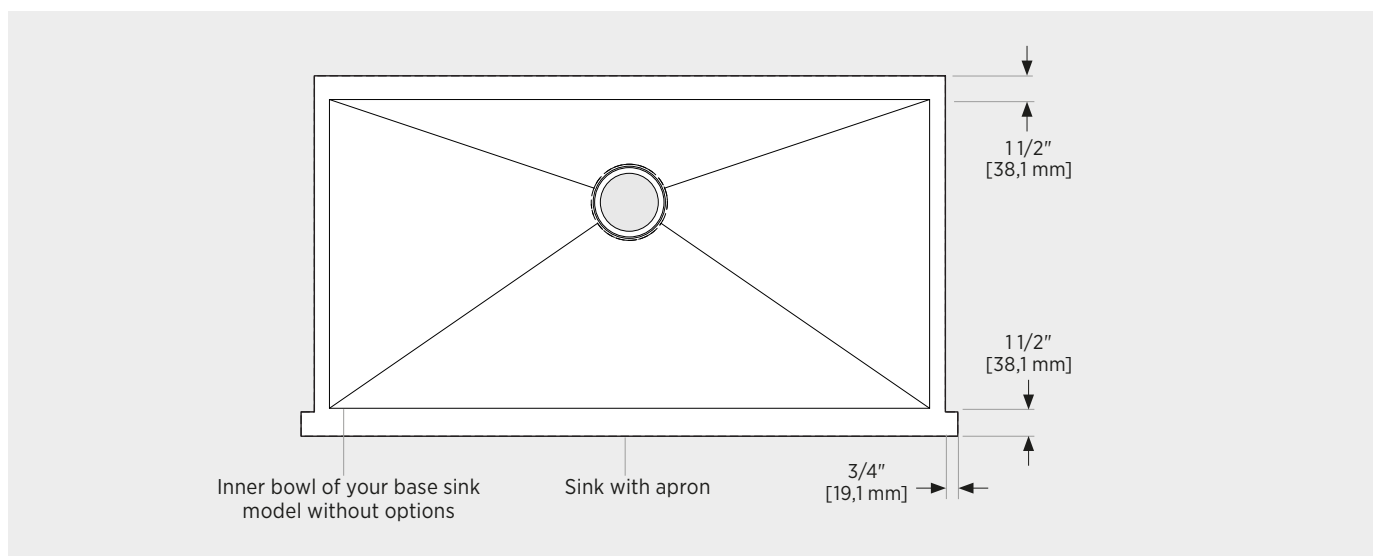
2. Fasten the frame to the cabinet, leaving 1/16" free above it and ensuring it is level.



3. Place the sink on the frame.



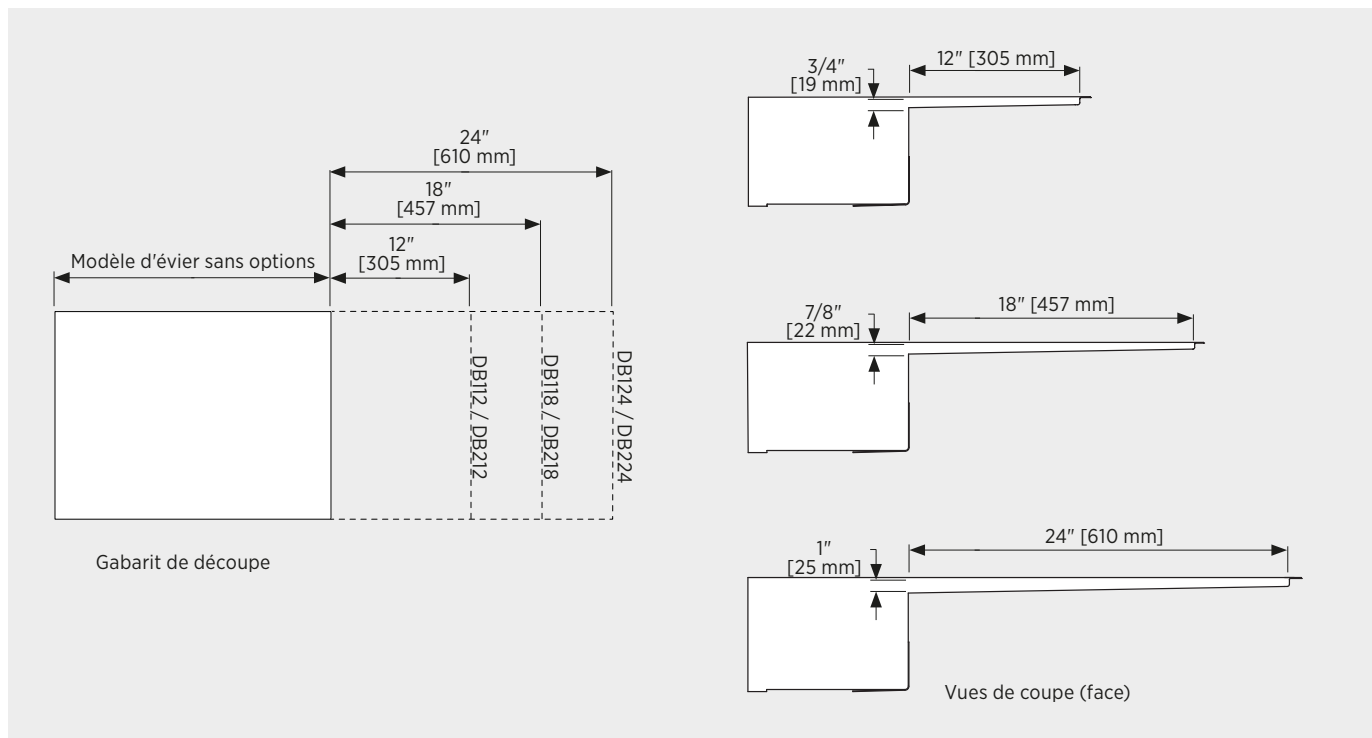
4. Measure the countertop. Refer to the sink to determine the cutout required for your desired installation.



DB1XX / DB2XX

BUILT-IN DRAINBOARD

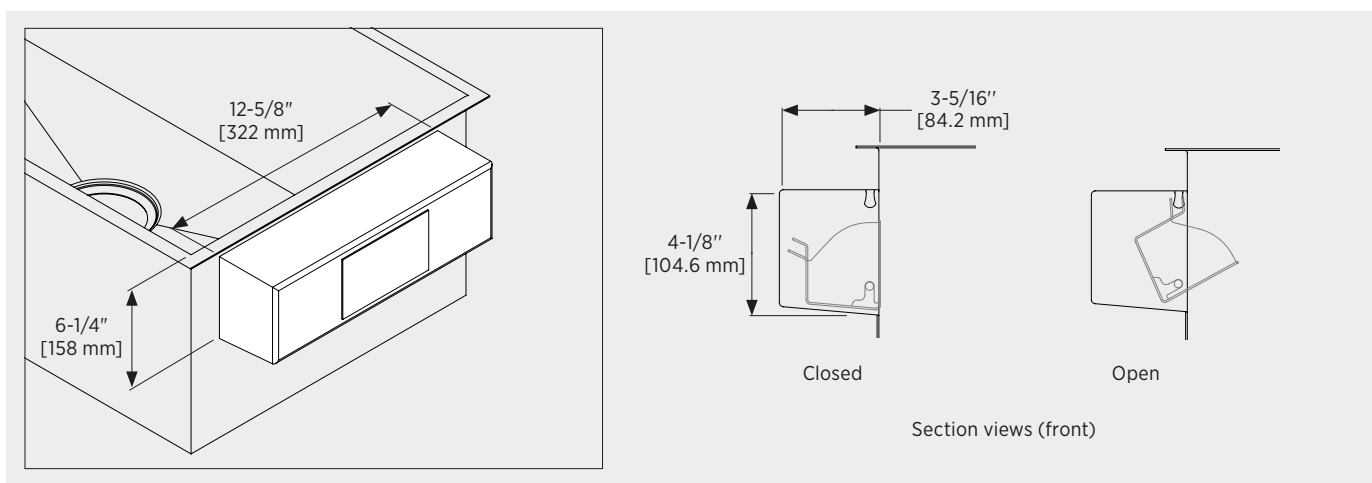
Use the diagram below to determine the dimension you need to add to the cutout template of the sink model you chose depending on the width of the drainboard you selected. Only the width will be affected by this change. The front-to-back dimension of the cutout will remain the same.



DW1 / DW2

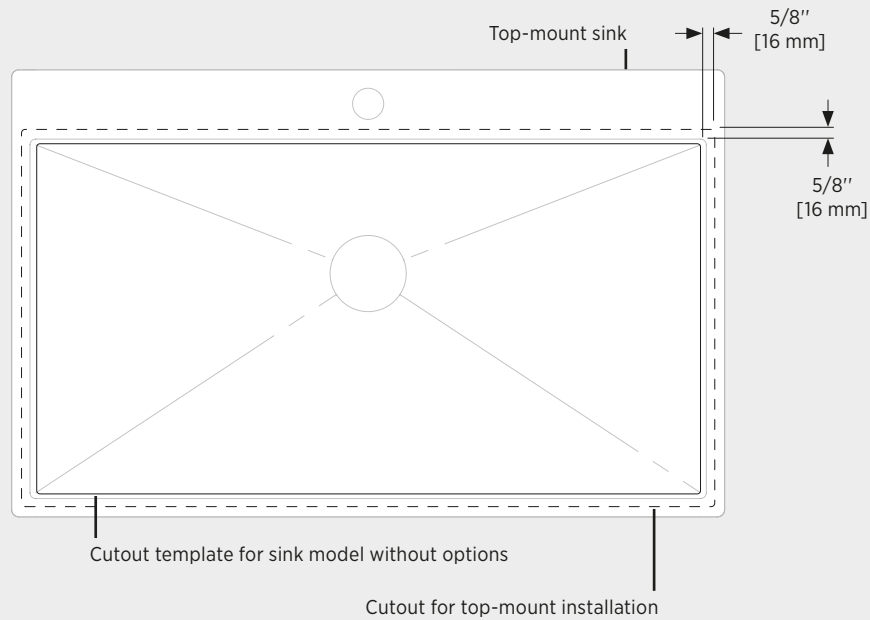
BUILT-IN DRAWER

If this is the only option added, use the cutout template of your base sink model as is. Refer to the technical sheet for the recommended cabinet.



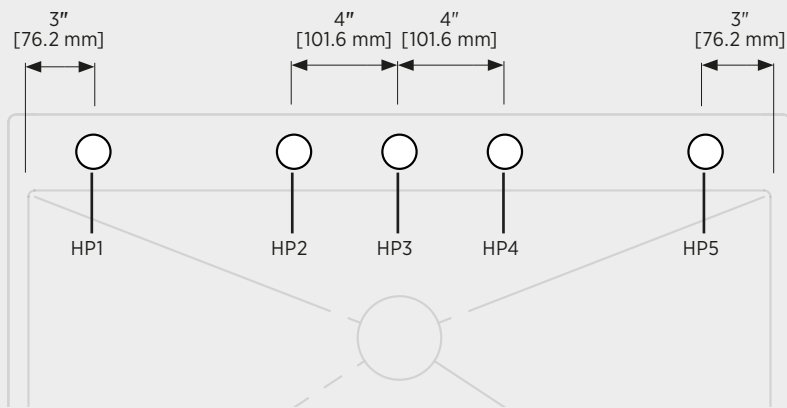
TF TOP-MOUNT/FLUSHMOUNT

If you've chosen a sink with a top-mount installation option, add 5/8" to the front, back, and sides of your base sink model's cutout template.



HPX HOLE(S) FOR FAUCET AND ACCESSORIE(S)

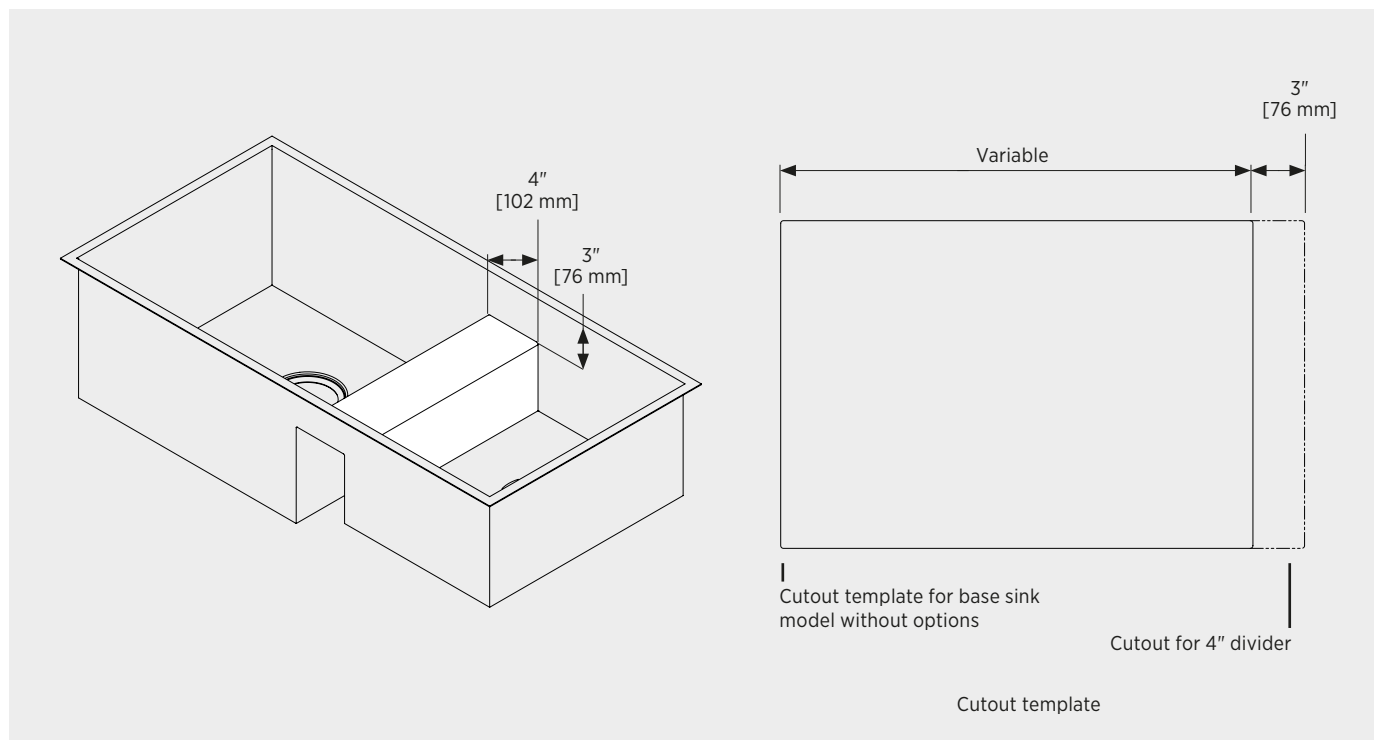
Ensure you have your sink to validate the hole location before drilling your countertop.



DVX DIVIDER

If you have chosen a sink with a 1"-wide divider option, follow the regular installation method for an undermount installation.

For a 4"-wide divider, use the diagram below to modify the cutout template for your base sink model.



ADA ADA COMPLIANCE

If you've chosen an ADA-compliant sink, follow the regular installation procedure for an undermount installation. Before installing your plumbing, plan for a tank depth of 5 1/2".

DPX POSITION OF THE DRAIN(S)

If you've chosen a sink with a relocated drain option, follow the regular installation procedure for an undermount installation. Plan your plumbing according to your chosen drain(s) location.

PRECAUTIONS

Acidic-based or chloride-based products: Stainless steel is vulnerable to hydrochloric and sulfuric acid, as well as other strong acids and chlorine-based products. Please do not use the following products :

- Construction chemicals
- Solvents (ex: plumbing PVC solvents, etc.)
- Photographic developing liquids
- Denture cleansers
- Grout and stone cleaners
- Silver cleaners
- Non-diluted bleach
- Household cleaners containing chlorine
- etc.

These products can cause discolouration or corrosion. If one of the above products comes into contact with stainless steel, wash it immediately with plenty of water and dry it with a soft cloth.

Ordinary steel and carbon-based contaminants : Avoid leaving cans, steel wool, scouring pads (ex: S.O.S.), etc., in contact with stainless steel. These can leave small steel particles on the surface and contaminate the stainless steel, causing rust stains.

Corrosive food : Citric fruit juices (ex: lemon), damp salt, and vinegar, among others, should not be left in contact with stainless steel for extended periods as they can create corrosion.

Minerals: Saltwater can cause rusting on stainless steel that is not marine grade. It is recommended to use a 316 grade for marine applications. Jullien offer this grade through its Signature concept. Do not hesitate to contact us for more information.

Rubber mat: Do not place a rubber mat under your sink. Food, water, and cleaning products can cling to it and create stains.

CLEANING

Daily cleaning: Julien recommends using Julien Cleaner and Polish, available at your sink retailer, for best results. Otherwise, use a well-wrung-out damp cloth, previously soaked in soapy water, and wipe toward the metal grain. Rinse with clear water and dry.

NB: Home Refinements sinks are considered “flat-bottom bowls.” Even if their bottom surface is pitched toward the drain hole to ensure adequate water draining, it is perfectly normal that some drops of water stay on the surface. Completely dry the sink to avoid water spots.

Oil or grease marks: Rub the surface with a cloth soaked in a mix of water and soap or water and detergent that is safe on stainless steel. Rinse with clear water and dry. If a stain remains, consider adding a solvent such as acetone, methyl alcohol or mineral spirit to the mix. Review the manufacturer’s recommendations to ensure the solvent is safe on stainless steel.

Fingerprints: If a regular cleaning with soapy water cannot remove fingerprints, spray a glass cleaner or a household detergent on the surface and rub it with a soft cloth. Rinse with clear water and dry.

Neglected surfaces, grime deposits, stubborn spots, light discolouration, light rust staining, and water spots: Use a non-abrasive cream or a mild polish with a soft cloth or a sponge and rub in the direction of the metal grain. Rinse with clear water and dry. Be careful not to use abrasive scouring powders or pastes, which can damage stainless steel.

Heat stains or heavy discolouration: Use a non-abrasive cream, a mild polish or a scuff-free scouring pad such as “Scotch-Brite®” (the blue one) and rub in the direction of the metal grain. Rinse with clear water and dry.

MAINTENANCE

Regular cleaning: It is impossible to wear out stainless steel by cleaning it too often. It is even the best way to preserve its aesthetics and corrosion resistance attributes. Ensure you clean your sink before it requires an aggressive cleaning due to accumulated grime deposits.

Scratching: Even if Home Refinements stainless steel is a very high-quality material, it is still susceptible to scratches. To prevent scuffs and scratches, we recommend using a grid to protect the bottom of the bowl, available at your sink retailer. To mask scratches on stainless steel, gently rub the surface toward the metal grain with a fine abrasive pad such as “3M Scotch-Brite®.” This will help align and blend the new scratch pattern with the original finish.

WARRANTY

Julien may, at its sole discretion, repair, replace or make adjustments to the Product or components proven to be defective to restore them to good working condition.

In no event, even if the Product or components are found to be defective, shall Julien's liability exceed the price paid for the Product. Julien reserves the right to inspect the Product installation before the replacement or repair of the Product or its parts. Julien may, at its discretion, require pictures before analyzing the claim. This limited warranty is null and void if the Product or components have been repaired, altered or modified other than by Julien or under its supervision.

This limited warranty replaces any other warranties, expressed or implied, including implied warranties of merchantability or fitness for a particular purpose. Laws governing product warranties may vary from one state or province to another. This warranty is not intended to contravene the public order and shall not be so interpreted. This limited warranty extends only to the original owner/end-user in residential applications and is not transferable to any subsequent purchaser. In the event of a warranty claim, original proof of purchase (sales receipt) will be required. Shipping and handling costs (for returning the Product or its components for repairs or to replace the Product or its parts) are not covered under this limited warranty. Also excluded from this limited warranty is any labour, workmanship or other costs incurred in connection with the Product or components removal, repairs, replacement, adjustment or installation, and any incidental or consequential damages.

Attention

The warranty will be null and void for any damage resulting from an installation that does not comply with these instructions, and Julien will not be held responsible for any costs incurred. In the event of a limited warranty claim, original proof of purchase will be required—save the original sales receipt.

STAINLESS STEEL SINKS

Julien offer a limited LIFETIME warranty on the fixed components of its stainless steel sinks, ensuring them against defects of material and workmanship. This warranty is limited to defects or damages from everyday residential use. Julien will not be held responsible for defects or damages caused by improper installation.

This warranty does not cover the following points:

- Surface corrosion (chemical or natural)
- Scuffs or scratches
- Damage caused by misuse, abnormal or abusive use, neglect or negligence.
- Dents, deformations caused by the impact of any object
- Common signs of wear and tear
- Improper installation, care and maintenance
- Commercial use
- Damages caused by environmental factors
- Damages linked to shipping or freight

If you believe you have a warranty claim or for more information on the warranty of our products, please contact our customer service.

1 866 901-5624

serviceclientele@julien.ca



955, rue Lachance, Quebec (Quebec) Canada G1P 2H3
T 1 866 901-5624 · 418 687-3630 | F 1 866 397-9090 · 418 687-9129
julien.ca

Product no. / N° produit : 996310126

© Julien 2026 - All rights reserved. / Tous droits réservés.